



198 Maple Ln, PO 495, Toughkenamon, PA
Phone: 610-268-8984 - Fax: 610-268-2429
Mandy@WhalensGreenhouses.com
www.WhalensGreenhouses.com

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Name _____

Address _____

Delivery Date _____

Pick-up Date _____

Contact _____

Phone# _____

WHALEN'S 2023 ORDERING GUIDELINES

HOURS

Monday - Friday 8:00 am - 4:30 pm, Saturday call for appt, Sunday closed.

ORDERING

Orders can be placed by: fax **(610) 268-2429** or email **Mandy@WhalensGreenhouses.com**.

When possible, please place orders in advance. We ask for at least: 24 hours prior to scheduled pick-up, 48 hours before delivery request.

If a pick-up/delivery day is not scheduled when the order is placed, the order will only be held for 1 week.

PRICING

Pricing is subject to change without notice. Pricing does not include PA sales tax if applicable.

If you are tax exempt, please make sure your exemption # is on file.

CUSTOMER PICK UP

Customers are required to report to office upon arrival.

If you are unable to place your order in advance, you are welcome to shop the greenhouses but will be first come first serve for help loading.

Pick up hours are Monday 9:00 - 3:00, Tuesday - Friday 8:00 - 3:00.

Please note, we take lunch from 12:00 - 12:30.

CLAIMS

All claims must be made to our office within 24 hours of receiving order, no exceptions.

TERMS

New customers are COD until credit is established.

Credit terms are 30 days with a 24% APR after 30 days. Account must be current to receive new orders.

We accept cash, business checks & credit cards.

A 3% fee will be added to CC payments.

WHALEN'S 2023 SHIPPING INFORMATION

SHIPPING

We are committed to delivering in a timely fashion. We require a 48 hour notice for all delivery requests. 1st AM spots fill quickly, please schedule in advance.

Please note, there are no deliveries before 9:00 AM on Monday.

Because delivery orders are loaded on carts the day before, changes & cancellations are due 2 days prior to delivery. Last minute cancellations will be charged a 15% restocking fee.

Please make sure you have a crew available to unload your order. Customers are responsible to count and sign for delivery. If no one is present, we are not responsible for any missing items and an additional unloading fee will be charged (\$15 for every 15 minutes).

Carts will not be left unless approved prior to delivery & would be subject to a pick up fee.

DISTANCE (f/ 19374)	MINIMUM ORDER	DELIVERY FEE
1-40 miles	\$600 (4 carts Mums)	\$65
41-100 miles	\$1000 (8 carts Mums)	\$85
101+	call	call

Deliveries are subject to fuel surcharges (in addition to the delivery fee).

PACKING (20 carts per truck)

SIZE	POTS / TRAY	TRAYS / CART
3.5" pot	18	30 trays /cart
8" pot	per pot	40 pots / cart
1 gallon	per pot	75 pots / cart

WHALEN'S 2023 FALL PROGRAM

ITEM	ESTIMATED AVAILABILITY DATE	SIZE	QUANTITY
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Dianthus

Floral Lace Merlot Mix	mid September	3.5" pot/pack 18	
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Flowering Kale & Cabbage

Kamome Red	late Sep-early Oct	1 gallon	
Kamome White	late Sep-early Oct	1 gallon	
Yokohama Red	late Sep-early Oct	4.5" pot/pack 10	
Yokohama White	late Sep-early Oct	4.5" pot/pack 10	

Garden Mums

Bronze/Orange	early September	8" pot	
Pink/Purple	early September	8" pot	
Red	early September	8" pot	
White	early September	8" pot	
Yellow	early September	8" pot	

Ornamental Peppers

Chilly Chili	mid September	6" pot	
Midnight Fire (dark foliage)	mid September	6" pot	

Pansy Matrix Series (all colors are clear, no face/blotch)

Citrus Mix	mid September	3.5" pot/pack 18	
Clear Mix	mid September	3.5" pot/pack 18	
Orange	mid September	3.5" pot/pack 18	
Primrose	mid September	3.5" pot/pack 18	
Purple	mid September	3.5" pot/pack 18	
Rose	mid September	3.5" pot/pack 18	
True Blue	mid September	3.5" pot/pack 18	
White	mid September	3.5" pot/pack 18	
Yellow	mid September	3.5" pot/pack 18	

Viola

ColorMax Citrus Mix	mid September	3.5" pot/pack 18	
ColorMax Mix	mid September	3.5" pot/pack 18	
ColorMax Orange	mid September	3.5" pot/pack 18	
ColorMax Popcorn	mid September	3.5" pot/pack 18	
ColorMax Purple	mid September	3.5" pot/pack 18	
ColorMax Yellow	mid September	3.5" pot/pack 18	
Sorbet True Blue	mid September	3.5" pot/pack 18	